



Contact Officer:  
Maureen Potter 01352 702322  
maureen.potter@flintshire.gov.uk

To: Cllr Hilary McGuill (Chair)

Councillors: Mike Allport, Marion Bateman, Paul Cunningham, Jean Davies, Carol Ellis, Gladys Healey, Cindy Hinds, Mike Lowe, Dave Mackie, Michelle Perfect and David Wisinger

27 November 2020

Dear Sir/Madam

**NOTICE OF REMOTE MEETING**  
**SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE**  
**THURSDAY, 3 DECEMBER, 2020 at 2.00 PM**

Yours faithfully

Robert Robins  
Democratic Services Manager

Please note: Due to the current restrictions on travel and the requirement for physical distancing, this meeting will not be held at its usual location. This will be a remote meeting and 'attendance' will be restricted to Committee Members. The meeting will be recorded.

If you have any queries regarding this, please contact a member of the Democratic Services Team on 01352 702345.

## A G E N D A

### 1 APOLOGIES

**Purpose:** To receive any apologies.

### 2 DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)

**Purpose:** To receive any Declarations and advise Members accordingly.

### 3 MINUTES (Pages 5 - 18)

**Purpose:** To confirm as a correct record the minutes of the meetings held on 22 October and 11 November 2020.

### 4 EMERGENCY SITUATION BRIEFING (VERBAL)

**Purpose:** To update on the latest position and the risks and implications for Flintshire and service and business continuity.

### 5 FORWARD WORK PROGRAMME AND ACTION TRACKING (Pages 19 - 26)

Report of Social and Health Care Overview & Scrutiny Facilitator

**Purpose:** To consider the Forward Work Programme of the Social & Health Care Overview & Scrutiny Committee and to inform the Committee of progress against actions from previous meetings.

### 6 RECOVERY STRATEGY UPDATE (Pages 27 - 44)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

**Purpose:** To provide oversight on the recovery planning for the Committee's respective portfolio(s).

### 7 MID-YEAR PERFORMANCE INDICATORS FOR RECOVERY, PORTFOLIO AND PUBLIC ACCOUNTABILITY MEASURES (Pages 45 - 58)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

**Purpose:** To review the levels of progress in the achievement of activities, performance levels and current risk levels as identified in the Council Plan.

**8** **SAFEGUARDING ADULTS AND CHILDREN'S ANNUAL REPORT TO INCLUDE THE "NEW SAFEGUARDING PROCEDURES"** (Pages 59 - 74)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

**Purpose:** To provide Members with statistical information in relation to Safeguarding - Adults and Children. To provide an overview of the new Safeguarding Procedures and information on the launch and use of the new procedures within the Council.

**9** **COMMUNITY TRANSFORMATION PROJECT UPDATE** (Pages 75 - 88)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

**Purpose:** To report progress and future delivery plans, for a Project to secure transformational change across health and social care.

**10** **SUPPORTING THE SOCIAL WORK WORKFORCE** (Pages 89 - 212)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

**Purpose:** To provide an overview of the work being undertaken to support newly qualified social workers who's programme of study was disrupted by COVID-19 and to provide detail of the programme of learning and development created to support social workers from their first year in practice through to experienced practitioner.

**FOR INFORMATION ONLY**

**11** **ANNUAL REPORT ON THE SOCIAL SERVICES COMPLAINTS AND COMPLIMENTS PROCEDURE 2019-20** (Pages 213 - 236)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

**Purpose:** To report to members the number of complaints received by Social Services during the period 2019/20 including their broad themes and outcomes and any lessons learned.